| **Domain** | **Permissions** |
| --- | --- |
| **Agency Profile** | 🔧 Create/edit their agency’s profile (name, logo, bio, location, etc.) |
| **Agents Management** | 👥 Invite new agents to their agency🔄 Accept/reject agent join requests👋 Remove or deactivate agents📅 Track agent join dates and statuses |
| **Listings Management** | 🏘️ Create, edit, publish, unpublish, or delete **any property** listed under the agency👁️ View all agency listings and performance stats |
| **Inquiries** | 📥 View all inquiries on agency-owned listings📤 Reassign inquiries to agents🗣️ Respond to client inquiries |
| **Agent Performance** | 📊 View agent performance metrics (e.g., inquiries handled, properties listed) |
| **Settings** | ⚙️ Control agency branding and default settings (e.g., listing visibility, auto-approval of agents) |
| **Messaging** | 💬 Access internal chat/notifications with agents📣 Broadcast messages to all agents |
| **Permissions Enforcement** | ✅ Restricted to **only their agency** – cannot access or view agents/listings of other agencies |